TRICIA (TRISH) TAYLOR

Business Systems Analyst | Process Improvement & ERP Systems

Pooler, GA • tnoeltaylor@gmail.com • linkedin.com/in/trish-m-taylor • trishtaylor.net • Relocating to Seattle January 2027

PROFESSIONAL SUMMARY

Business systems analyst with 8+ years improving how Finance, Production, Sales, and Supply Chain work together. Experienced in gathering requirements through working sessions, documenting and redesigning workflows, testing with users before go-live, and guiding teams through system and process change, including an ERP transition and a company-wide move from manual Excel to automated reporting.

CORE QUALIFICATIONS

Process mapping & documentation • Workshop facilitation & consensus building • Requirements & use cases • UAT & rollout readiness • Change management, training & job aids • Issue triage & root cause analysis • SAP S/4HANA (FI, CO, MM, SD, PP) • ERP integration & data reconciliation • Master data governance • Microsoft 365 (Teams, SharePoint, Excel, PowerPoint) • Power BI, Power Apps & Power Automate • Azure Databricks & Genie AI • SQL & Python

PROFESSIONAL EXPERIENCE

FUJI VEGETABLE OIL, INC. | Savannah, GA

Data Analytics Lead / Master Data Administrator | September 2018–Present

- **Reporting Transformation:** Developed company-wide automated Power BI reporting during and following the company's NAV-to-SAP transition, replacing manual Excel and ad hoc SQL reporting. Subsequently architected a governed Databricks platform, gathering requirements, validating solutions with users, documenting processes, and providing training.
- **Production Planning App:** Gathered requirements from Customer Service, Sales, and RM Purchasing and built a capacity-planning app with daily capacity limits, order reservations to prevent overbooking, recipe component planning against forecast usage, and a multi-step approval workflow with Teams notifications.
- **Margin Forecast App:** Built an app that explodes BOMs to turn sales, budget, and forecast demand into raw material requirements, projects inventory usage, purchases, and moving-average cost, and applies those costs against expected sales values to forecast margin.
- **Open Contract Volume Report:** Built the first report of open contract volume by schedule line, which SAP does not report natively, classifying shipped, open, and cancelled quantities for sales and supply planning.
- **Sales Comparison Report:** One Power BI view of shipped, billed, open, forecast, and budget volume by customer and month.
- **AI-Assisted Analytics:** Configured Databricks Genie Spaces within a secure, governed environment so business users can ask questions of sales, freight margin, and production data in plain English.
- **Production Reporting Power App:** Replaced manual refinery reporting with a Power App, accessible on phone and tablet, feeding Power BI dashboards.
- **AR Aging App:** Built the first historical AR aging report from SAP journal entries; ages receivables as of any date.
- **SAP Master Data:** Administer material, BOM, recipe, and customer data for proper SAP integration.
- **SAP-to-Databricks Automation:** Sole architect of the Azure Databricks Lakehouse; automated SAP S/4HANA data flow into Databricks via SNP Glue, replacing manual extracts and Power Automate flows.
- **Integration & Support:** Write SAP view specs, resolve vendor load issues, administer access, and train users.

Accounts Payable Clerk (Temporary) | 2018 — hired permanently as Data Analyst, September 2018

ENMARK STATIONS, INC. | Savannah, GA

Staff Accountant | December 2014–January 2018

- Reconciled credit card and bank activity across 60+ locations and investigated discrepancies.
- Built automated Excel models for rebates and journal entries; reviewed monthly P&L statements.

ADDITIONAL LEADERSHIP EXPERIENCE

U.S. ARMY (Active Duty) | NCOIC, Respiratory Technician & Finance Specialist

- Led a five-person team, managed $300K in medical equipment, and served in finance roles.

EDUCATION

Master of Science, Applied Data Science | Syracuse University | 2020 | GPA 3.97

Bachelor of Science, Accounting | Linfield College | 2014 | GPA 4.0